

"This is a public comment for the Wright Petition (CC Docket #09-128)." 8/8/12

Received & Inspected

AUG 14 2012

FCC Mail Room

Dear Mr. Genuchowski

I am writing to you to let you know that Global-Tel-Link, here in Ohio is charging an astounding rate for phone calls from prisons and something needs to be done about it quickly. My sister got hurt on her job and hasn't worked since her injury, but she still wants to make sure that I'm alright in here also so she asks me to call her at least once a week. She lets me know that the rates that Global-Tel-Link charges are ludicrous. They're monopolizing the system and the fees are detrimental to my family (sister) because the fees are so high. Plus, I don't get to talk for a full 15 minutes because there's always interruptions from Global-Tel-Link advertising a pre-paid plan during my conversations. Please give this some consideration and order Global-Tel-Link, or whomever oversees it to cut their rates so that they are reasonable. It's bad enough that they charge so much to talk to family, but to keep interrupting and cutting my time short is robbery in itself. Thank you for your help in this matter.

Sincerely,
Rodney Wright

Received & Inspected

AUG 14 2012

FCC Mail Room

August 5, 2012

Julius Genachowski, Chairman
FEDERAL COMMUNICATIONS COMMISSION
445 12th Street, S.W.
Washington, D.C. 20554

Euliste B. Dunn # 292-821
14100 McMulken Hwy. S/W
Cumberland, Maryland 21502

RE: A MONOPOLIZING ENTERPRISE

DEAR MR. CHAIRMAN,

I Am an inmate in the Maryland prison system. I have served a sentence of 14 years with at least 12 more years to go. Due to this fact I must contact my loved ones via mail or phone calls. These phone calls are expensive ~~with~~ which is to be expected because there is a high demand to speak to ones loved one. Now with today technology being what it is other companies have open up phone service to help mitigate the high cost of the phone company. These companies offer services such as "call forwarding" where for a small fee you can receive a local telephone number for the locale in which one such as myself is incarcerated. This local number will then connect you to your

family or friend's Regular number, such a call save about 85%.

Now the problem begin when the phone company or service that is in charge of the institutional contact starts to block such numbers stating that we must use their company only to make any phone call. It is under my own personal understanding this is a violation of some F.C.C. Rules or Regulation. The phone company is forcing me to use their service at \$10.00 for 1 half of an hour of phone time verses \$50 per 1 half of an hour of phone time. THE other phone service ARE NOT allowed to be used, but this Does not come from THE Division of collection.

I AM writing to you because I would like some insight into the F.C.C.'s Rules AND Regulation on these matters. If it is possible to send me A copy of said Rules & Regulations that also would be appreciated.

Thank-You
Juliana D.

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FCC Mail Room

THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION (CC DOLKET [#] 96-128)

CHAIRMAN JULIUS GENAHEWOSKI
FEDERAL COMMUNICATIONS COMMISSION
PUBLIC COMMENTS

445 12TH STREET SW
WASHINGTON, DC 20554

AUGUST 8TH 2012

DEAR MR. GENAHEWOSKI,

MY PROBLEM IS THIS. I HAVE LIFE PLUS IN PRISON AND MY FAMILY IS ALL THAT I HAVE. HOWEVER, DO TO THE FACT THAT IT IS A 5HR. ROUND TRIP I AM NOT ABLE TO SEE THEM 'CLOSE TO ENOUGH' NOR AM I EVEN ABLE TO TALK TO THEM LIKE I REALLY NEED TO WITH THE HIGH PRICE 30¢ A MINUTE PHONE CALLS. THERE ARE SO MANY DAYS WHEN I JUST NEED TO HEAR A LOVE ONES VOICE TO CALM ME DOWN OR CARRY ME ON. THEN THERE ARE THOSE DAYS WHEN 'LET'S SAY' MY WIFE NEEDS TO VENT, OR MY DAUGHTER'S HAVING ISSUES, ETC. YET I CAN'T EVEN HAVE A DECENT KONVERSATION BECAUSE WHAT LITTLE MONEY I HAVE GOES SO FAST. MOST TIMES I END MY PHONE CALLS MORE ANGRY AND FRUSTRATED THAN I WAS WHEN I GOT ON. IT'S JUST LIKE

TAKING MY FREEDOM IS NOT ENOUGH. NOW THEY GOT TO PUNISH MY FAMILY. THE ONE THING THAT KEEPS ME FROM SAYING 'FUCK IT': THE CRAZY THING IS I KNOW FOR A FACT THAT IT DOESN'T HAVE TO COST THAT MUCH. BECAUSE I HAVE BEEN IN FEDERAL PRISONS ACROSS THE COUNTRY - OKLAHOMA, LOUISIANA, ETC. AND IT ONLY COST 21¢ A MINUTE. *SO TELL ME HOW A CALL THAT'S 2 1/2 HRS AWAY COST MORE THAN CALLS THAT'S 2 1/2 DAYS AWAY* I'VE HAD LOCAL 50¢ NO. THAT THIS NBEI INST. MADE IT THEIR BUSINESS TO RESTRICT AS ANOTHER FORM OF MONOPOLIZING THE PHONE SYSTEM. NOW WHERE'S THE HUMANITY IN THAT? I COULD GO ON AND ON BUT I WON'T TAKE UP TOO MUCH MORE OF YOUR TIME.

WELL, I CAN'T KNOW IF THIS WILL HELP - OK IF YOU EVEN WILL. I OVERSTAND HOW THE 'ACT LIKE WE'RE TRYING' SYSTEM WORKS, BUT I WANTED MY VOICE TO BE HEARD. AND I ALSO WANTED TO POSE A QUESTION. WHEN YOU HAVE LOST ALL FORMS OF COMMUNICATION WITH THE ONE THING THAT KEEPS YOU GROUNDED. WHAT ELSE IS THERE TO LOSE?

THANK YOU VERY MUCH FOR YOUR TIME AND CONSIDERATION CONCERNING OUR PHONE PROBLEMS. STAY BLESSED AND ALWAYS SAY A PRAYER

MR. DELMONT M. PLAYER, NBEI
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